



# acrospire

## Warranty Statement

Acrospire warrants to its clients, with batch reference, that its delivered products shall be free from defects in material and workmanship under normal use for a period of 12 years from date of shipment.

Acrospire will repair, or at its option, provide an equivalent item to replace the defective product during the stated warranty period. This warranty applies only to the repair or replacement of the product and only when the product is properly handled, installed and maintained according to Acrospire instructions. This warranty excludes defects resulting from improper handling, storage, installation, acts of God, fire, vandalism or civil disturbances. The warranty contained herein shall not extend to any product label has been removed or which have been damaged or rendered defective from the following;

- (a) as a result of normal wear and tear, willful or accidental damage, negligence, misuse or abuse.
- (b) due to water or moisture, lightning, windstorm, abnormal voltage, harmonic distortion, dust, dirt, corrosion or other external causes.
- (c) by operation outside the specifications contained in the user documentation.
- (d) by the use of spare parts not manufactured or sold by Acrospire or by the connection or integration of other equipment or software not approved by Acrospire.
- (e) by modification, repair or service by anyone other than Acrospire, who has not applied for and been approved by Acrospire to do such modification, repair or service unless the Customer provides acceptable proof to Acrospire that the defect or damage was not caused by the above.
- (f) due to procedures, deviating from procedures specified by Acrospire or (g) due to failure to store, install, test, commission, maintain, operate or use finished goods and spare parts in a safe and reasonable manner and in accordance with Acrospire.

The warranty contained herein applies only to the original purchaser and are not assignable or transferable to any subsequent purchaser or end-user.

Signed: *Tim Barker*

Position: Managing Director

Date: March 2023

